



# Helpful Programs from FPL

## Medical Insurance Record Booklet

- » Keep track of your medical bills and insurance payments with this handy booklet.
- » Contains an easy-to-use worksheet to track:
  - Medical services and providers
  - Medicare/Medicaid claims or payments
  - Other insurance claims or payments
- » Call **1-800-342-5375** for your free copy.

## Hurricane Guide For Seniors

- » If you or a loved one is a senior citizen, this guide is a helpful tool to ensure successful planning, preparation and safety during this hurricane season. It provides helpful hints on caring for seniors with special needs, offers a hurricane planning checklist and more.
- » Call **1-800-342-5375** or visit **www.FPL.com/storm** and click on “For your home.”

## Medical Essential Services Program

- » If you have special medical needs and depend on electricity to prevent serious complications, FPL may be able to assist you. Every year, a doctor must certify that you qualify for this program.
- » Qualifying customers receive:
  - Limited payment extensions
  - A notice from FPL before the scheduled loss of electric power
  - A referral to human service agencies for more assistance
- » For more information, visit **www.FPL.com/mesp** or call the number on your electric bill.

## Special Communications Services

- » If you are hearing or speech impaired, call our (TTY-TDD) number: **1-800 432-6554** (toll-free in Florida).