



EnergyNews

FOR YOUR HOME & FAMILY

INTERIOR
TEMPERATURE

78°

TODAY'S
FORECAST

78°

Summer Tip:

Record heat means higher bills. That's because the A/C runs longer. Lower your bill by setting the thermostat to 78 degrees.



Just click to learn how to save up to \$250 a year

Saving money with FPL's smart tools is easy. With just a few clicks, you can save up to \$250 per year on your energy bill with our Online Home Energy Survey. And, did you know that FPL's Online Energy Dashboard allows you to view your energy use over time and check how changes in temperature affect your bill? It's designed to help you understand how much energy you use. Take control of your energy usage and start saving today: ➔ FPL.com/EasyToSave

A special source of energy

This month, we honor the critical role our lineworkers play in delivering you affordable, reliable and clean energy. These highly-skilled professional men and women are dedicated to working safely every day to make sure your lights are on. We thank them for their hard work and commitment – it takes a special source of energy to bring you the energy you can count on in good weather and bad. Visit: ➔ FPL.com/reliability

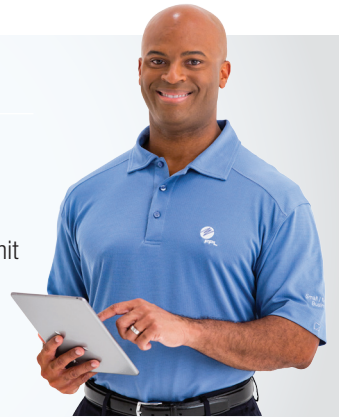


Ask the Energy Expert

Q My A/C unit is 15 years old. Does FPL advise customers on the required SEER level and offer rebates for a new A/C unit?

– Deborah B., Palm Bay

A Deciding whether or not to replace your existing 15-year-old A/C unit is a big decision, and large investment. The minimum SEER code for the state of Florida is 14, but we recommend installing a more energy efficient A/C unit. And, yes, we do offer a rebate on the purchase of a qualifying A/C unit. To learn more visit: [» FPLblog.com/newac](http://FPLblog.com/newac)



Streetlight out? Let us know

We continuously work to keep your lights on – including those outside of your home. If you notice a problem with streetlights, please let us know by calling 800-4-OUTAGE (800-468-8243) or reporting it online.

Please have the following information ready:

- » Location or the 11-digit number on the streetlight pole
- » A description of the problem
- » Your contact information

Remember, not all streetlights are maintained by FPL.

In compliance with Florida law, we annually publish these procedures so customers and the general public know how to report inoperative or malfunctioning streetlights.

Connect with us



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“Highest in Customer Satisfaction among Large Utilities in the South”
— J.D. POWER

THANK YOU



Learn more: [» FPL.com/JDPower](http://FPL.com/JDPower)

Is your family prepared for storm season?

If you or a loved one is a senior citizen, ensure successful planning, preparation and safety during this hurricane season. Check out our Hurricane Preparedness Guide for Seniors: [» FPL.com/seniorguide](http://FPL.com/seniorguide)

Can you dig it? Call 811

Before reaching for a shovel, call 811 to protect yourself from unintentionally hitting underground power lines. It's free, it's the law and it will help you stay safe. Learn more: [» Sunshine811.com](http://Sunshine811.com)

Protect yourself from imposters



FPL employees are regularly in neighborhoods for many reasons – from maintaining power lines to helping customers with energy-saving programs. Occasionally, we hear reports of people posing as FPL employees. If anyone comes to your door, always ask to see a badge. Learn how to protect yourself: [» FPL.com/protect](http://FPL.com/protect)

Florida Power & Light received the highest numerical score among 13 large utilities in the South in the J.D. Power 2016 Electric Utility Residential Customer Satisfaction Study, based on 101,138 total responses, measuring customer experiences and perceptions with their residential electric utility company, surveyed July 2015-May 2016. Your experiences may vary. Visit jdpower.com.

CHANGING THE CURRENT.