



**EnergyNews**  
FOR YOUR HOME & FAMILY

## Behind every sunny day is a good storm plan



The best time to prepare for hurricane season is while the skies are still sunny. That's what we're doing, and we can help you get ready, too. FPL's online Storm Center has resources you can use to ensure your family is prepared and safe. Learn how to prepare your home, sign up for storm alerts to stay informed, and access other tools you can use before, during and after a storm.

For us, preparing includes always working to make our system stronger and smarter for you. In fact, during the past 10 years, we've invested \$1.4 billion in improvements to help reduce outages and restore power faster when they happen. Visit our Storm Center today: [» FPL.com/storm](http://FPL.com/storm)



## Partnering with the Florida National Guard for you

Working to get your life back to normal after a storm is always a top priority for both FPL and our first responder partners. Now, we're enhancing our ability to respond when you need us most with a first-of-its-kind partnership with the Florida National Guard. This storm season, the Guard will work side-by-side with our emergency team, each sharing logistics and operational expertise. Learn more about how this partnership will help you: [» FPLblog.com/guard](http://FPLblog.com/guard)



## Get help faster after a storm

We're always here to help. It's faster and easier to get help after a storm if we have your accurate contact information. That's why it's so important to update your phone number and email address with us at the start of storm season. Here's where you can do it:

» [FPL.com](http://FPL.com)

## Ask the Energy Expert



**Q** How can I stay informed if a hurricane hits our area?

- Sue T. from Palm Beach Gardens

**A** There are a number of ways you can receive updates if a storm impacts your community, including social media and email. Learn the top five ways you can get storm information from FPL:

» [FPLblog.com/stormupdates](http://FPLblog.com/stormupdates)

## Did you know?



There is extra help for customers who depend on electric-powered medical equipment. Our Medical Essential Service Program provides extra services, like pre-notifications before a hurricane, for those with special medical needs. However, it does not guarantee service, priority restoration after a major storm or provide an exemption

from paying electric bills. Eligible customers will need to:

- ✓ Submit a completed application
- ✓ Provide a physician's certificate form
- ✓ Re-apply each year

For more information, call the FPL number on your bill or visit:

» [FPL.com/mesp](http://FPL.com/mesp)

## Storm charge adjustment

You will see a slight increase in the storm charge portion of your bill as part of a routine adjustment effective this month. This charge, which helps pay for previous hurricane restoration costs and builds the reserve for future storms, is adjusted periodically during the year following Florida Public Service Commission review and approval. The storm charge, effective June 2, will be \$1.38 per 1,000 kWh for residential customers. View information about your rates:

» [FPL.com/rates](http://FPL.com/rates)



## Coming soon: Payment confirmation in minutes



You'll enjoy the peace-of-mind of instantly knowing your payment has been received with the new FPL Pay Online instant payment confirmation. Learn about this upgrade coming soon:

» [FPL.com/upgrade](http://FPL.com/upgrade)

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