## HOW TO SPOT A SCAM

## Don't become a victim.

In one of the most common scams, a caller may:



Pretend to be from
Florida Power & Light Company
(FPL). Your caller ID may even
display FPL's name.

**Threaten** to turn off power to your home or business within a few hours.





**Demand immediate payment** only with a prepaid card or wire transfer.

## Suspect a scammer?

Here's what to do if the call seems suspicious:

- 1 Hang up.
- <sup>2</sup> Call the police.

pay over the phone if immediate payment only with a prepaid card or wire transfer is demanded to avoid disconnection.

FPL will always offer you multiple ways to pay your bill.



